

# Client Responses to Day Habilitation Survey

## Day Habilitation Satisfaction Survey

### 1a. Transportation to work: MRDD Bus

	No	Yes	Total	Average
All Respondents	65.4%	34.6%	159	0.346
Active Learning Systems	100.0%		1	0.000
Butler County MRDD	37.6%	62.4%	85	0.624
Clovernook Center for the Blind	100.0%		2	0.000
Goodwill - Miami Valley	100.0%		8	0.000
Goodwill - Ohio Valley	100.0%		10	0.000
Inclusive Solutions	100.0%		17	0.000
Inclusive Solutions and Visionaries & Voices	100.0%		1	0.000
Jewish Vocational	100.0%		18	0.000
Quest for Independence	100.0%		4	0.000
Senior Independence Adult Day Care	100.0%		2	0.000
Visionaries & Voices	100.0%		6	0.000

All Clients - Butler County Board of MRDD

### 1b. Transportation to work: Staff from Day Program

	No	Yes	Total	Average
All Respondents	64.8%	35.2%	159	0.352
Active Learning Systems		100.0%	1	1.000
Butler County MRDD	89.4%	10.6%	85	0.106
Clovernook Center for the Blind		100.0%	2	1.000
Goodwill - Miami Valley	12.5%	87.5%	8	0.875
Goodwill - Ohio Valley	20.0%	80.0%	10	0.800
Inclusive Solutions	47.1%	52.9%	17	0.529
Inclusive Solutions and Visionaries & Voices	100.0%		1	0.000
Jewish Vocational	27.8%	72.2%	18	0.722
Quest for Independence		100.0%	4	1.000
Senior Independence Adult Day Care	50.0%	50.0%	2	0.500
Visionaries & Voices	66.7%	33.3%	6	0.333

All Clients - Butler County Board of MRDD

### 1c. Transportation to work: Family Member

	No	Yes	Total	Average
All Respondents	95.6%	4.4%	159	0.044
Active Learning Systems	100.0%		1	0.000
Butler County MRDD	97.6%	2.4%	85	0.024
Clovernook Center for the Blind	100.0%		2	0.000
Goodwill - Miami Valley	100.0%		8	0.000
Goodwill - Ohio Valley	90.0%	10.0%	10	0.100
Inclusive Solutions	82.4%	17.6%	17	0.176
Inclusive Solutions and Visionaries & Voices	100.0%		1	0.000
Jewish Vocational	100.0%		18	0.000
Quest for Independence	100.0%		4	0.000
Senior Independence Adult Day Care	100.0%		2	0.000
Visionaries & Voices	100.0%		6	0.000

All Clients - Butler County Board of MRDD

### 1d. Transportation to work: Staff from Home

	No	Yes	Total	Average
All Respondents	89.9%	10.1%	159	0.101
Active Learning Systems	100.0%		1	0.000
Butler County MRDD	90.6%	9.4%	85	0.094
Clovernook Center for the Blind	100.0%		2	0.000
Goodwill - Miami Valley	100.0%		8	0.000
Goodwill - Ohio Valley	90.0%	10.0%	10	0.100
Inclusive Solutions	82.4%	17.6%	17	0.176
Inclusive Solutions and Visionaries & Voices	100.0%		1	0.000
Jewish Vocational	94.4%	5.6%	18	0.056
Quest for Independence	100.0%		4	0.000
Senior Independence Adult Day Care	50.0%	50.0%	2	0.500
Visionaries & Voices	100.0%		6	0.000

All Clients - Butler County Board of MRDD

**1e. Transportation to work: UTS**

	No	Yes	Total	Average
All Respondents	88.1%	11.9%	159	0.119
Active Learning Systems	100.0%		1	0.000
Butler County MRDD	90.6%	9.4%	85	0.094
Clovernook Center for the Blind	100.0%		2	0.000
Goodwill - Miami Valley	87.5%	12.5%	8	0.125
Goodwill - Ohio Valley	100.0%		10	0.000
Inclusive Solutions	88.2%	11.8%	17	0.118
Inclusive Solutions and Visionaries & Voices		100.0%	1	1.000
Jewish Vocational	83.3%	16.7%	18	0.167
Quest for Independence	100.0%		4	0.000
Senior Independence Adult Day Care	100.0%		2	0.000
Visionaries & Voices	33.3%	66.7%	6	0.667

All Clients - Butler County Board of MRDD

**1f. Transportation to work: Other**

	No	Yes	Total	Average
All Respondents	95.0%	5.0%	159	0.050
Active Learning Systems	100.0%		1	0.000
Butler County MRDD	94.1%	5.9%	85	0.059
Clovernook Center for the Blind	100.0%		2	0.000
Goodwill - Miami Valley	100.0%		8	0.000
Goodwill - Ohio Valley	100.0%		10	0.000
Inclusive Solutions	94.1%	5.9%	17	0.059
Inclusive Solutions and Visionaries & Voices	100.0%		1	0.000
Jewish Vocational	94.4%	5.6%	18	0.056
Quest for Independence	100.0%		4	0.000
Senior Independence Adult Day Care	100.0%		2	0.000
Visionaries & Voices	100.0%		6	0.000

All Clients - Butler County Board of MRDD

**4a. Types of day habilitation client is receiving: Arts**

	No	Yes	Total	Average
All Respondents	59.5%	40.5%	158	0.405
Active Learning Systems		100.0%	1	1.000
Butler County MRDD	51.8%	48.2%	85	0.482
Clovernook Center for the Blind	100.0%		2	0.000
Goodwill - Miami Valley	87.5%	12.5%	8	0.125
Goodwill - Ohio Valley	90.0%	10.0%	10	0.100
Inclusive Solutions	52.9%	47.1%	17	0.471
Inclusive Solutions and Visionaries & Voices		100.0%	1	1.000
Jewish Vocational	100.0%		18	0.000
Quest for Independence	25.0%	75.0%	4	0.750
Senior Independence Adult Day Care	50.0%	50.0%	2	0.500
Visionaries & Voices		100.0%	6	1.000

All Clients - Butler County Board of MRDD

**4b. Types of day habilitation client is receiving: Cooking**

	No	Yes	Total	Average
All Respondents	69.0%	31.0%	158	0.310
Active Learning Systems		100.0%	1	1.000
Butler County MRDD	51.8%	48.2%	85	0.482
Clovernook Center for the Blind	100.0%		2	0.000
Goodwill - Miami Valley	87.5%	12.5%	8	0.125
Goodwill - Ohio Valley	90.0%	10.0%	10	0.100
Inclusive Solutions	94.1%	5.9%	17	0.059
Inclusive Solutions and Visionaries & Voices	100.0%		1	0.000
Jewish Vocational	100.0%		18	0.000
Quest for Independence	75.0%	25.0%	4	0.250
Senior Independence Adult Day Care	100.0%		2	0.000
Visionaries & Voices	100.0%		6	0.000

All Clients - Butler County Board of MRDD

**4c. Types of day habilitation client is receiving: Math**

	No	Yes	Total	Average
All Respondents	91.8%	8.2%	158	0.082
Active Learning Systems	100.0%		1	0.000
Butler County MRDD	89.4%	10.6%	85	0.106
Clovernook Center for the Blind	100.0%		2	0.000
Goodwill - Miami Valley	87.5%	12.5%	8	0.125
Goodwill - Ohio Valley	90.0%	10.0%	10	0.100
Inclusive Solutions	100.0%		17	0.000
Inclusive Solutions and Visionaries & Voices	100.0%		1	0.000
Jewish Vocational	100.0%		18	0.000
Quest for Independence	100.0%		4	0.000
Senior Independence Adult Day Care	100.0%		2	0.000
Visionaries & Voices	100.0%		6	0.000

All Clients - Butler County Board of MRDD

**4d. Types of day habilitation client is receiving: Science**

	No	Yes	Total	Average
All Respondents	89.9%	10.1%	158	0.101
Active Learning Systems		100.0%	1	1.000
Butler County MRDD	87.1%	12.9%	85	0.129
Clovernook Center for the Blind	100.0%		2	0.000
Goodwill - Miami Valley	100.0%		8	0.000
Goodwill - Ohio Valley	90.0%	10.0%	10	0.100
Inclusive Solutions	100.0%		17	0.000
Inclusive Solutions and Visionaries & Voices	100.0%		1	0.000
Jewish Vocational	100.0%		18	0.000
Quest for Independence	100.0%		4	0.000
Senior Independence Adult Day Care	100.0%		2	0.000
Visionaries & Voices	100.0%		6	0.000

All Clients - Butler County Board of MRDD

**4e. Types of day habilitation client is receiving: Crafts**

	No	Yes	Total	Average
All Respondents	60.8%	39.2%	158	0.392
Active Learning Systems		100.0%	1	1.000
Butler County MRDD	56.5%	43.5%	85	0.435
Clovernook Center for the Blind	100.0%		2	0.000
Goodwill - Miami Valley	75.0%	25.0%	8	0.250
Goodwill - Ohio Valley	90.0%	10.0%	10	0.100
Inclusive Solutions	58.8%	41.2%	17	0.412
Inclusive Solutions and Visionaries & Voices		100.0%	1	1.000
Jewish Vocational	100.0%		18	0.000
Quest for Independence	25.0%	75.0%	4	0.750
Senior Independence Adult Day Care		100.0%	2	1.000
Visionaries & Voices		100.0%	6	1.000

All Clients - Butler County Board of MRDD

**4f. Types of day habilitation client is receiving: Exercise**

	No	Yes	Total	Average
All Respondents	71.5%	28.5%	158	0.285
Active Learning Systems		100.0%	1	1.000
Butler County MRDD	65.9%	34.1%	85	0.341
Clovernook Center for the Blind	100.0%		2	0.000
Goodwill - Miami Valley	87.5%	12.5%	8	0.125
Goodwill - Ohio Valley	90.0%	10.0%	10	0.100
Inclusive Solutions	82.4%	17.6%	17	0.176
Inclusive Solutions and Visionaries & Voices	100.0%		1	0.000
Jewish Vocational	88.9%	11.1%	18	0.111
Quest for Independence		100.0%	4	1.000
Senior Independence Adult Day Care		100.0%	2	1.000
Visionaries & Voices	100.0%		6	0.000

All Clients - Butler County Board of MRDD

**4g. Types of day habilitation client is receiving: Personal Hygiene**

	No	Yes	Total	Average
All Respondents	86.1%	13.9%	158	0.139
Active Learning Systems		100.0%	1	1.000
Butler County MRDD	76.5%	23.5%	85	0.235
Clovernook Center for the Blind	100.0%		2	0.000
Goodwill - Miami Valley	100.0%		8	0.000
Goodwill - Ohio Valley	90.0%	10.0%	10	0.100
Inclusive Solutions	100.0%		17	0.000
Inclusive Solutions and Visionaries & Voices	100.0%		1	0.000
Jewish Vocational	100.0%		18	0.000
Quest for Independence	100.0%		4	0.000
Senior Independence Adult Day Care	100.0%		2	0.000
Visionaries & Voices	100.0%		6	0.000

All Clients - Butler County Board of MRDD

**4h. Types of day habilitation client is receiving: Volunteering**

	No	Yes	Total	Average
All Respondents	95.6%	4.4%	158	0.044
Active Learning Systems	100.0%		1	0.000
Butler County MRDD	92.9%	7.1%	85	0.071
Clovernook Center for the Blind	100.0%		2	0.000
Goodwill - Miami Valley	100.0%		8	0.000
Goodwill - Ohio Valley	90.0%	10.0%	10	0.100
Inclusive Solutions	100.0%		17	0.000
Inclusive Solutions and Visionaries & Voices	100.0%		1	0.000
Jewish Vocational	100.0%		18	0.000
Quest for Independence	100.0%		4	0.000
Senior Independence Adult Day Care	100.0%		2	0.000
Visionaries & Voices	100.0%		6	0.000

All Clients - Butler County Board of MRDD

**4i. Types of day habilitation client is receiving: Computers**

	No	Yes	Total	Average
All Respondents	75.3%	24.7%	158	0.247
Active Learning Systems	100.0%		1	0.000
Butler County MRDD	65.9%	34.1%	85	0.341
Clovernook Center for the Blind	100.0%		2	0.000
Goodwill - Miami Valley	75.0%	25.0%	8	0.250
Goodwill - Ohio Valley	90.0%	10.0%	10	0.100
Inclusive Solutions	94.1%	5.9%	17	0.059
Inclusive Solutions and Visionaries & Voices	100.0%		1	0.000
Jewish Vocational	100.0%		18	0.000
Quest for Independence	75.0%	25.0%	4	0.250
Senior Independence Adult Day Care		100.0%	2	1.000
Visionaries & Voices	66.7%	33.3%	6	0.333

All Clients - Butler County Board of MRDD

**4j. Types of day habilitation client is receiving: Leisure/Recreation**

	No	Yes	Total	Average
All Respondents	55.1%	44.9%	158	0.449
Active Learning Systems		100.0%	1	1.000
Butler County MRDD	45.9%	54.1%	85	0.541
Clovernook Center for the Blind		100.0%	2	1.000
Goodwill - Miami Valley	62.5%	37.5%	8	0.375
Goodwill - Ohio Valley	90.0%	10.0%	10	0.100
Inclusive Solutions	52.9%	47.1%	17	0.471
Inclusive Solutions and Visionaries & Voices	100.0%		1	0.000
Jewish Vocational	66.7%	33.3%	18	0.333
Quest for Independence		100.0%	4	1.000
Senior Independence Adult Day Care	100.0%		2	0.000
Visionaries & Voices	100.0%		6	0.000

All Clients - Butler County Board of MRDD

**4k. Types of day habilitation client is receiving: Reading**

	No	Yes	Total	Average
All Respondents	79.7%	20.3%	158	0.203
Active Learning Systems		100.0%	1	1.000
Butler County MRDD	68.2%	31.8%	85	0.318
Clovernook Center for the Blind	100.0%		2	0.000
Goodwill - Miami Valley	75.0%	25.0%	8	0.250
Goodwill - Ohio Valley	90.0%	10.0%	10	0.100
Inclusive Solutions	100.0%		17	0.000
Inclusive Solutions and Visionaries & Voices	100.0%		1	0.000
Jewish Vocational	100.0%		18	0.000
Quest for Independence	75.0%	25.0%	4	0.250
Senior Independence Adult Day Care	100.0%		2	0.000
Visionaries & Voices	100.0%		6	0.000

All Clients - Butler County Board of MRDD

**4l. Types of day habilitation client is receiving: Vocational/Paid Work**

	No	Yes	Total	Average
All Respondents	39.9%	60.1%	158	0.601
Active Learning Systems	100.0%		1	0.000
Butler County MRDD	47.1%	52.9%	85	0.529
Clovernook Center for the Blind		100.0%	2	1.000
Goodwill - Miami Valley	37.5%	62.5%	8	0.625
Goodwill - Ohio Valley		100.0%	10	1.000
Inclusive Solutions	41.2%	58.8%	17	0.588
Inclusive Solutions and Visionaries & Voices		100.0%	1	1.000
Jewish Vocational		100.0%	18	1.000
Quest for Independence	100.0%		4	0.000
Senior Independence Adult Day Care	50.0%	50.0%	2	0.500
Visionaries & Voices	83.3%	16.7%	6	0.167

All Clients - Butler County Board of MRDD

**4m. Types of day habilitation client is receiving: Other**

	No	Yes	Total	Average
All Respondents	82.3%	17.7%	158	0.177
Active Learning Systems	100.0%		1	0.000
Butler County MRDD	91.8%	8.2%	85	0.082
Clovernook Center for the Blind		100.0%	2	1.000
Goodwill - Miami Valley	37.5%	62.5%	8	0.625
Goodwill - Ohio Valley	100.0%		10	0.000
Inclusive Solutions	58.8%	41.2%	17	0.412
Inclusive Solutions and Visionaries & Voices	100.0%		1	0.000
Jewish Vocational	83.3%	16.7%	18	0.167
Quest for Independence	50.0%	50.0%	4	0.500
Senior Independence Adult Day Care	50.0%	50.0%	2	0.500
Visionaries & Voices	100.0%		6	0.000

All Clients - Butler County Board of MRDD

**7a. I am made aware of the options available for day program/work program.**

	Strongly Disagree	Somewhat Disagree	Somewhat Agree	Strongly Agree	Total	Average
All Respondents	4.5%	2.3%	60.2%	33.1%	133	3.218
Active Learning Systems			100.0%		1	3.000
Butler County MRDD	6.0%	1.5%	65.7%	26.9%	67	3.134
Clovernook Center for the Blind			100.0%		2	3.000
Goodwill - Miami Valley		12.5%	25.0%	62.5%	8	3.500
Goodwill - Ohio Valley	22.2%		66.7%	11.1%	9	2.667
Inclusive Solutions		7.1%	42.9%	50.0%	14	3.429
Inclusive Solutions and Visionaries & Voices				100.0%	1	4.000
Jewish Vocational			70.6%	29.4%	17	3.294
Quest for Independence			75.0%	25.0%	4	3.250
Senior Independence Adult Day Care			50.0%	50.0%	2	3.500
Visionaries & Voices			60.0%	40.0%	5	3.400

All Clients - Butler County Board of MRDD

**7b. My interests and needs are considered in the development of my daily schedule.**

	Strongly Disagree	Somewhat Disagree	Somewhat Agree	Strongly Agree	Total	Average
All Respondents	6.6%	5.1%	54.7%	33.6%	137	3.153
Active Learning Systems			100.0%		1	3.000
Butler County MRDD	4.3%	2.9%	61.4%	31.4%	70	3.200
Clovernook Center for the Blind			100.0%		2	3.000
Goodwill - Miami Valley	12.5%		12.5%	75.0%	8	3.500
Goodwill - Ohio Valley	33.3%	11.1%	55.6%		9	2.222
Inclusive Solutions	6.7%	20.0%	40.0%	33.3%	15	3.000
Inclusive Solutions and Visionaries & Voices				100.0%	1	4.000
Jewish Vocational	6.3%	6.3%	56.3%	31.3%	16	3.125
Quest for Independence			75.0%	25.0%	4	3.250
Senior Independence Adult Day Care			50.0%	50.0%	2	3.500
Visionaries & Voices			66.7%	33.3%	6	3.333

All Clients - Butler County Board of MRDD

**7c. I feel program staff (hab. assistant, trainer, supervisor etc.) take time to listen to me.**

	Strongly Disagree	Somewhat Disagree	Somewhat Agree	Strongly Agree	Total	Average
All Respondents	2.6%	1.3%	52.9%	43.1%	153	3.366
Butler County MRDD	1.2%	1.2%	57.3%	40.2%	82	3.366
Clovernook Center for the Blind			100.0%		2	3.000
Goodwill - Miami Valley	12.5%		25.0%	62.5%	8	3.375
Goodwill - Ohio Valley	20.0%	10.0%	60.0%	10.0%	10	2.600
Inclusive Solutions			43.8%	56.3%	16	3.563
Inclusive Solutions and Visionaries & Voices				100.0%	1	4.000
Jewish Vocational			50.0%	50.0%	18	3.500
Quest for Independence			75.0%	25.0%	4	3.250
Senior Independence Adult Day Care				100.0%	2	4.000
Visionaries & Voices			66.7%	33.3%	6	3.333

All Clients - Butler County Board of MRDD

**7d. I feel the program staff act on what I say or ask for.**

	Strongly Disagree	Somewhat Disagree	Somewhat Agree	Strongly Agree	Total	Average
All Respondents	2.7%	0.7%	53.3%	43.3%	150	3.373
Butler County MRDD	3.7%		54.3%	42.0%	81	3.346
Clovernook Center for the Blind			50.0%	50.0%	2	3.500
Goodwill - Miami Valley			50.0%	50.0%	8	3.500
Goodwill - Ohio Valley	11.1%		77.8%	11.1%	9	2.889
Inclusive Solutions			37.5%	62.5%	16	3.625
Inclusive Solutions and Visionaries & Voices				100.0%	1	4.000
Jewish Vocational		5.9%	47.1%	47.1%	17	3.412
Quest for Independence			75.0%	25.0%	4	3.250
Senior Independence Adult Day Care			50.0%	50.0%	2	3.500
Visionaries & Voices			66.7%	33.3%	6	3.333

All Clients - Butler County Board of MRDD

**7e. I feel the program staff tells me about upcoming activities.**

	Strongly Disagree	Somewhat Disagree	Somewhat Agree	Strongly Agree	Total	Average
All Respondents	7.6%	2.8%	56.6%	33.1%	145	3.152
Active Learning Systems			100.0%		1	3.000
Butler County MRDD	8.8%	1.3%	55.0%	35.0%	80	3.163
Clovernook Center for the Blind			100.0%		1	3.000
Goodwill - Miami Valley		14.3%	42.9%	42.9%	7	3.286
Goodwill - Ohio Valley	10.0%	20.0%	60.0%	10.0%	10	2.700
Inclusive Solutions	15.4%		53.8%	30.8%	13	3.000
Jewish Vocational	5.9%		64.7%	29.4%	17	3.176
Quest for Independence			75.0%	25.0%	4	3.250
Senior Independence Adult Day Care				100.0%	2	4.000
Visionaries & Voices			66.7%	33.3%	6	3.333

All Clients - Butler County Board of MRDD

**7f. I feel the staff responds quickly to what I have asked for.**

	Strongly Disagree	Somewhat Disagree	Somewhat Agree	Strongly Agree	Total	Average
All Respondents	4.0%	4.0%	53.3%	38.7%	150	3.267
Active Learning Systems			100.0%		1	3.000
Butler County MRDD	3.8%	5.1%	57.0%	34.2%	79	3.215
Clovernook Center for the Blind			100.0%		2	3.000
Goodwill - Miami Valley		12.5%	25.0%	62.5%	8	3.500
Goodwill - Ohio Valley	20.0%	10.0%	60.0%	10.0%	10	2.600
Inclusive Solutions	6.3%		37.5%	56.3%	16	3.438
Inclusive Solutions and Visionaries & Voices				100.0%	1	4.000
Jewish Vocational			52.9%	47.1%	17	3.471
Quest for Independence			75.0%	25.0%	4	3.250
Senior Independence Adult Day Care				100.0%	2	4.000
Visionaries & Voices			66.7%	33.3%	6	3.333

All Clients - Butler County Board of MRDD

**7g. I feel the staff at work tell me about changes in my schedule.**

	Strongly Disagree	Somewhat Disagree	Somewhat Agree	Strongly Agree	Total	Average
All Respondents	19.9%	8.8%	50.0%	21.3%	136	2.728
Active Learning Systems			100.0%		1	3.000
Butler County MRDD	17.4%	10.1%	53.6%	18.8%	69	2.739
Clovernook Center for the Blind		100.0%			1	2.000
Goodwill - Miami Valley	25.0%		75.0%		8	2.500
Goodwill - Ohio Valley	22.2%	11.1%	55.6%	11.1%	9	2.556
Inclusive Solutions	25.0%	6.3%	50.0%	18.8%	16	2.625
Inclusive Solutions and Visionaries & Voices				100.0%	1	4.000
Jewish Vocational	31.3%	12.5%	31.3%	25.0%	16	2.500
Quest for Independence	50.0%		25.0%	25.0%	4	2.250
Senior Independence Adult Day Care				100.0%	2	4.000
Visionaries & Voices			80.0%	20.0%	5	3.200

All Clients - Butler County Board of MRDD

**7h. The program staff talk with me about progress meeting my goals.**

	Strongly Disagree	Somewhat Disagree	Somewhat Agree	Strongly Agree	Total	Average
All Respondents	11.9%	3.0%	46.7%	38.5%	135	3.119
Active Learning Systems			100.0%		1	3.000
Butler County MRDD	14.9%	1.5%	43.3%	40.3%	67	3.090
Clovernook Center for the Blind	50.0%		50.0%		2	2.000
Goodwill - Miami Valley	12.5%		50.0%	37.5%	8	3.125
Goodwill - Ohio Valley	10.0%	10.0%	70.0%	10.0%	10	2.800
Inclusive Solutions	7.1%	7.1%	42.9%	42.9%	14	3.214
Inclusive Solutions and Visionaries & Voices				100.0%	1	4.000
Jewish Vocational	6.3%	6.3%	31.3%	56.3%	16	3.375
Quest for Independence	25.0%		50.0%	25.0%	4	2.750
Senior Independence Adult Day Care			50.0%	50.0%	2	3.500
Visionaries & Voices			83.3%	16.7%	6	3.167

All Clients - Butler County Board of MRDD

**7i. I am aware of the costs of services that I get.**

	Strongly Disagree	Somewhat Disagree	Somewhat Agree	Strongly Agree	Total	Average
All Respondents	79.5%	1.4%	11.0%	8.2%	73	1.479
Butler County MRDD	90.9%		3.0%	6.1%	33	1.242
Clovernook Center for the Blind	50.0%			50.0%	2	2.500
Goodwill - Miami Valley	100.0%				4	1.000
Goodwill - Ohio Valley	50.0%		50.0%		2	2.000
Inclusive Solutions	87.5%		12.5%		8	1.250
Inclusive Solutions and Visionaries & Voices				100.0%	1	4.000
Jewish Vocational	64.3%	7.1%	21.4%	7.1%	14	1.714
Quest for Independence	50.0%		50.0%		4	2.000
Senior Independence Adult Day Care	100.0%				2	1.000
Visionaries & Voices	100.0%				1	1.000

All Clients - Butler County Board of MRDD

**7j. The skills I am learning are preparing me to work in the community.**

	Strongly Disagree	Somewhat Disagree	Somewhat Agree	Strongly Agree	Total	Average
All Respondents	19.5%	6.5%	48.8%	25.2%	123	2.797
Butler County MRDD	27.6%	5.2%	48.3%	19.0%	58	2.586
Clovernook Center for the Blind		50.0%		50.0%	2	3.000
Goodwill - Miami Valley	37.5%	12.5%	50.0%		8	2.125
Goodwill - Ohio Valley	11.1%		66.7%	22.2%	9	3.000
Inclusive Solutions	15.4%		38.5%	46.2%	13	3.154
Inclusive Solutions and Visionaries & Voices				100.0%	1	4.000
Jewish Vocational		11.1%	50.0%	38.9%	18	3.278
Quest for Independence		25.0%	50.0%	25.0%	4	3.000
Senior Independence Adult Day Care	100.0%				1	1.000
Visionaries & Voices	16.7%		83.3%		6	2.667

All Clients - Butler County Board of MRDD

**7k. I have enough work to keep me busy.**

	Strongly Disagree	Somewhat Disagree	Somewhat Agree	Strongly Agree	Total	Average
All Respondents	14.6%	7.6%	41.0%	36.8%	144	3.000
Butler County MRDD	20.5%	11.0%	41.1%	27.4%	73	2.753
Clovernook Center for the Blind			50.0%	50.0%	2	3.500
Goodwill - Miami Valley	12.5%		37.5%	50.0%	8	3.250
Goodwill - Ohio Valley	20.0%		60.0%	20.0%	10	2.800
Inclusive Solutions			29.4%	70.6%	17	3.706
Inclusive Solutions and Visionaries & Voices				100.0%	1	4.000
Jewish Vocational	16.7%	16.7%	33.3%	33.3%	18	2.833
Quest for Independence			75.0%	25.0%	4	3.250
Senior Independence Adult Day Care				100.0%	2	4.000
Visionaries & Voices			83.3%	16.7%	6	3.167

All Clients - Butler County Board of MRDD

**7l. I am happy with the size of my paycheck.**

	Strongly Disagree	Somewhat Disagree	Somewhat Agree	Strongly Agree	Total	Average
All Respondents	11.4%	15.2%	41.9%	31.4%	105	2.933
Butler County MRDD	15.1%	17.0%	47.2%	20.8%	53	2.736
Clovernook Center for the Blind			50.0%	50.0%	2	3.500
Goodwill - Miami Valley			25.0%	75.0%	4	3.750
Goodwill - Ohio Valley	20.0%		60.0%	20.0%	10	2.800
Inclusive Solutions		10.0%	10.0%	80.0%	10	3.700
Inclusive Solutions and Visionaries & Voices			100.0%		1	3.000
Jewish Vocational	11.1%	33.3%	16.7%	38.9%	18	2.833
Visionaries & Voices			100.0%		6	3.000

All Clients - Butler County Board of MRDD

**7m. I know what goals I am working towards.**

	Strongly Disagree	Somewhat Disagree	Somewhat Agree	Strongly Agree	Total	Average
All Respondents	16.2%	9.2%	40.0%	34.6%	130	2.931
Active Learning Systems			100.0%		1	3.000
Butler County MRDD	18.8%	4.7%	45.3%	31.3%	64	2.891
Clovernook Center for the Blind	50.0%		50.0%		2	2.000
Goodwill - Miami Valley	12.5%	25.0%	25.0%	37.5%	8	2.875
Goodwill - Ohio Valley	22.2%		55.6%	22.2%	9	2.778
Inclusive Solutions	18.8%	18.8%	18.8%	43.8%	16	2.875
Inclusive Solutions and Visionaries & Voices				100.0%	1	4.000
Jewish Vocational	7.1%	21.4%	21.4%	50.0%	14	3.143
Quest for Independence	33.3%		66.7%		3	2.333
Senior Independence Adult Day Care				100.0%	2	4.000
Visionaries & Voices		16.7%	66.7%	16.7%	6	3.000

All Clients - Butler County Board of MRDD

**8a. I am told about changes made to my staff.**

	Strongly Disagree	Somewhat Disagree	Somewhat Agree	Strongly Agree	Total	Average
All Respondents	21.2%	6.6%	53.3%	19.0%	137	2.701
Active Learning Systems			100.0%		1	3.000
Butler County MRDD	16.9%	4.2%	56.3%	22.5%	71	2.845
Clovernook Center for the Blind		100.0%			1	2.000
Goodwill - Miami Valley	37.5%		50.0%	12.5%	8	2.375
Goodwill - Ohio Valley	25.0%		62.5%	12.5%	8	2.625
Inclusive Solutions	33.3%	6.7%	60.0%		15	2.267
Inclusive Solutions and Visionaries & Voices				100.0%	1	4.000
Jewish Vocational	29.4%	17.6%	35.3%	17.6%	17	2.412
Quest for Independence	25.0%		75.0%		4	2.500
Senior Independence Adult Day Care				100.0%	2	4.000
Visionaries & Voices	16.7%		66.7%	16.7%	6	2.833

All Clients - Butler County Board of MRDD

**8b. I have the equipment needed to do my work.**

	Strongly Disagree	Somewhat Disagree	Somewhat Agree	Strongly Agree	Total	Average
All Respondents	4.9%	2.1%	41.7%	51.4%	144	3.396
Active Learning Systems		100.0%			1	2.000
Butler County MRDD	4.1%		54.8%	41.1%	73	3.329
Clovernook Center for the Blind		50.0%		50.0%	2	3.000
Goodwill - Miami Valley	12.5%			87.5%	8	3.625
Goodwill - Ohio Valley	22.2%		55.6%	22.2%	9	2.778
Inclusive Solutions			41.2%	58.8%	17	3.588
Inclusive Solutions and Visionaries & Voices				100.0%	1	4.000
Jewish Vocational			16.7%	83.3%	18	3.833
Quest for Independence			50.0%	50.0%	4	3.500
Senior Independence Adult Day Care				100.0%	2	4.000
Visionaries & Voices	16.7%	16.7%	33.3%	33.3%	6	2.833

All Clients - Butler County Board of MRDD

**8c. I feel staff at work tell me about new jobs.**

	Strongly Disagree	Somewhat Disagree	Somewhat Agree	Strongly Agree	Total	Average
All Respondents	15.3%	6.3%	43.2%	35.1%	111	2.982
Butler County MRDD	16.7%	1.7%	50.0%	31.7%	60	2.967
Clovernook Center for the Blind		50.0%	50.0%		2	2.500
Goodwill - Miami Valley				100.0%	4	4.000
Goodwill - Ohio Valley	10.0%	10.0%	60.0%	20.0%	10	2.900
Inclusive Solutions	30.0%	30.0%	10.0%	30.0%	10	2.400
Inclusive Solutions and Visionaries & Voices				100.0%	1	4.000
Jewish Vocational	17.6%		29.4%	52.9%	17	3.176
Quest for Independence			100.0%		1	3.000
Visionaries & Voices		25.0%	75.0%		4	2.750

All Clients - Butler County Board of MRDD

**8d. The program staff at work tell me about new volunteer opportunities.**

	Strongly Disagree	Somewhat Disagree	Somewhat Agree	Strongly Agree	Total	Average
All Respondents	12.0%	8.0%	48.0%	32.0%	25	3.000
Butler County MRDD	13.3%	13.3%	33.3%	40.0%	15	3.000
Goodwill - Ohio Valley	50.0%		50.0%		2	2.000
Jewish Vocational			100.0%		2	3.000
Quest for Independence			66.7%	33.3%	3	3.333

All Clients - Butler County Board of MRDD

**8e. I feel I am treated fairly by staff at work.**

	Strongly Disagree	Somewhat Agree	Strongly Agree	Total	Average
All Respondents	3.9%	41.2%	54.9%	153	3.471
Active Learning Systems		100.0%		1	3.000
Butler County MRDD	5.0%	42.5%	52.5%	80	3.425
Clovernook Center for the Blind		50.0%	50.0%	2	3.500
Goodwill - Miami Valley			100.0%	8	4.000
Goodwill - Ohio Valley	10.0%	70.0%	20.0%	10	3.000
Inclusive Solutions		29.4%	70.6%	17	3.706
Inclusive Solutions and Visionaries & Voices			100.0%	1	4.000
Jewish Vocational		44.4%	55.6%	18	3.556
Quest for Independence	25.0%	50.0%	25.0%	4	2.750
Senior Independence Adult Day Care			100.0%	2	4.000
Visionaries & Voices		66.7%	33.3%	6	3.333

All Clients - Butler County Board of MRDD

**8f. I feel safe at work.**

	Strongly Disagree	Somewhat Disagree	Somewhat Agree	Strongly Agree	Total	Average
All Respondents	3.9%	1.3%	35.9%	58.8%	153	3.497
Active Learning Systems			100.0%		1	3.000
Butler County MRDD	3.8%	1.3%	41.3%	53.8%	80	3.450
Clovernook Center for the Blind			50.0%	50.0%	2	3.500
Goodwill - Miami Valley				100.0%	8	4.000
Goodwill - Ohio Valley	20.0%	10.0%	40.0%	30.0%	10	2.800
Inclusive Solutions			23.5%	76.5%	17	3.765
Inclusive Solutions and Visionaries & Voices				100.0%	1	4.000
Jewish Vocational	5.6%		22.2%	72.2%	18	3.611
Quest for Independence			75.0%	25.0%	4	3.250
Senior Independence Adult Day Care				100.0%	2	4.000
Visionaries & Voices			66.7%	33.3%	6	3.333

All Clients - Butler County Board of MRDD

**8g. I feel safe at the volunteer site.**

	Somewhat Disagree	Somewhat Agree	Strongly Agree	Total	Average
All Respondents	6.7%	53.3%	40.0%	15	3.333
Butler County MRDD	11.1%	33.3%	55.6%	9	3.444
Goodwill - Ohio Valley		100.0%		1	3.000
Inclusive Solutions		100.0%		1	3.000
Jewish Vocational			100.0%	1	4.000
Quest for Independence		100.0%		3	3.000

All Clients - Butler County Board of MRDD

**8h. I get along with my co-workers.**

	Strongly Disagree	Somewhat Disagree	Somewhat Agree	Strongly Agree	Total	Average
All Respondents	2.7%	4.0%	46.3%	47.0%	149	3.376
Active Learning Systems			100.0%		1	3.000
Butler County MRDD	2.6%	5.2%	54.5%	37.7%	77	3.273
Clovernook Center for the Blind		50.0%		50.0%	2	3.000
Goodwill - Miami Valley	12.5%		12.5%	75.0%	8	3.500
Goodwill - Ohio Valley	10.0%		60.0%	30.0%	10	3.100
Inclusive Solutions		6.3%	25.0%	68.8%	16	3.625
Inclusive Solutions and Visionaries & Voices				100.0%	1	4.000
Jewish Vocational			38.9%	61.1%	18	3.611
Quest for Independence			75.0%	25.0%	4	3.250
Senior Independence Adult Day Care				100.0%	2	4.000
Visionaries & Voices			66.7%	33.3%	6	3.333

All Clients - Butler County Board of MRDD

**8i. I am satisfied with the communication between home and work.**

	Strongly Disagree	Somewhat Disagree	Somewhat Agree	Strongly Agree	Total	Average
All Respondents	5.2%	1.7%	47.4%	45.7%	116	3.336
Active Learning Systems			100.0%		1	3.000
Butler County MRDD	5.4%		44.6%	50.0%	56	3.393
Clovernook Center for the Blind			50.0%	50.0%	2	3.500
Goodwill - Miami Valley	12.5%		50.0%	37.5%	8	3.125
Goodwill - Ohio Valley	12.5%	12.5%	62.5%	12.5%	8	2.750
Inclusive Solutions	10.0%		30.0%	60.0%	10	3.400
Jewish Vocational		6.7%	40.0%	53.3%	15	3.467
Quest for Independence			75.0%	25.0%	4	3.250
Senior Independence Adult Day Care				100.0%	2	4.000
Visionaries & Voices			83.3%	16.7%	6	3.167

All Clients - Butler County Board of MRDD

**8j. I get help with lunch if I need it.**

	Strongly Disagree	Somewhat Agree	Strongly Agree	Total	Average
All Respondents	1.6%	46.5%	51.9%	129	3.488
Active Learning Systems		100.0%		1	3.000
Butler County MRDD	1.4%	52.9%	45.7%	70	3.429
Clovernook Center for the Blind		50.0%	50.0%	2	3.500
Goodwill - Miami Valley		12.5%	87.5%	8	3.875
Goodwill - Ohio Valley	10.0%	80.0%	10.0%	10	2.900
Inclusive Solutions		15.4%	84.6%	13	3.846
Jewish Vocational		27.3%	72.7%	11	3.727
Quest for Independence		75.0%	25.0%	4	3.250
Senior Independence Adult Day Care			100.0%	2	4.000
Visionaries & Voices		80.0%	20.0%	5	3.200

All Clients - Butler County Board of MRDD

**9a. The day program has made a positive difference in my life during the past year with learning new things.**

	Strongly Disagree	Somewhat Disagree	Somewhat Agree	Strongly Agree	Total	Average
All Respondents	7.5%	6.1%	46.3%	40.1%	147	3.190
Active Learning Systems			100.0%		1	3.000
Butler County MRDD	7.7%	5.1%	51.3%	35.9%	78	3.154
Clovernook Center for the Blind				100.0%	1	4.000
Goodwill - Miami Valley	12.5%	12.5%		75.0%	8	3.375
Goodwill - Ohio Valley	11.1%		77.8%	11.1%	9	2.889
Inclusive Solutions		6.7%	53.3%	40.0%	15	3.333
Inclusive Solutions and Visionaries & Voices				100.0%	1	4.000
Jewish Vocational	11.1%	5.6%	33.3%	50.0%	18	3.222
Quest for Independence	25.0%	50.0%	25.0%		4	2.000
Senior Independence Adult Day Care				100.0%	2	4.000
Visionaries & Voices			66.7%	33.3%	6	3.333

All Clients - Butler County Board of MRDD

**9b. The day program has made a positive difference in my life during the past year with learning new job skills.**

	Strongly Disagree	Somewhat Disagree	Somewhat Agree	Strongly Agree	Total	Average
All Respondents	12.5%	11.7%	40.0%	35.8%	120	2.992
Butler County MRDD	15.8%	10.5%	42.1%	31.6%	57	2.895
Clovernook Center for the Blind			50.0%	50.0%	2	3.500
Goodwill - Miami Valley	14.3%	14.3%		71.4%	7	3.286
Goodwill - Ohio Valley	11.1%		77.8%	11.1%	9	2.889
Inclusive Solutions		28.6%	35.7%	35.7%	14	3.071
Inclusive Solutions and Visionaries & Voices				100.0%	1	4.000
Jewish Vocational	17.6%	5.9%	23.5%	52.9%	17	3.118
Quest for Independence		25.0%	75.0%		4	2.750
Visionaries & Voices	16.7%		66.7%	16.7%	6	2.833

All Clients - Butler County Board of MRDD

**9c. The day program has made a positive difference in my life during the past year with making new friends.**

	Strongly Disagree	Somewhat Disagree	Somewhat Agree	Strongly Agree	Total	Average
All Respondents	3.2%	4.5%	42.2%	50.0%	154	3.390
Active Learning Systems			100.0%		1	3.000
Butler County MRDD	4.9%	3.7%	48.8%	42.7%	82	3.293
Clovernook Center for the Blind		50.0%		50.0%	2	3.000
Goodwill - Miami Valley				100.0%	8	4.000
Goodwill - Ohio Valley	10.0%		70.0%	20.0%	10	3.000
Inclusive Solutions		12.5%	31.3%	56.3%	16	3.438
Inclusive Solutions and Visionaries & Voices				100.0%	1	4.000
Jewish Vocational			27.8%	72.2%	18	3.722
Quest for Independence			75.0%	25.0%	4	3.250
Senior Independence Adult Day Care				100.0%	2	4.000
Visionaries & Voices			66.7%	33.3%	6	3.333

All Clients - Butler County Board of MRDD

**9d. The day program has made a positive difference in my life during the past year with volunteering.**

	Somewhat Agree	Strongly Agree	Total	Average
All Respondents	53.3%	46.7%	15	3.467
Butler County MRDD	33.3%	66.7%	9	3.667
Goodwill - Ohio Valley	100.0%		1	3.000
Inclusive Solutions	100.0%		1	3.000
Jewish Vocational		100.0%	1	4.000
Quest for Independence	100.0%		3	3.000

All Clients - Butler County Board of MRDD

**9e. The day program has made a positive difference in my life during the past year with assisting in tolerating change better.**

	Strongly Disagree	Somewhat Disagree	Somewhat Agree	Strongly Agree	Total	Average
All Respondents	4.3%	6.4%	53.9%	35.5%	141	3.206
Active Learning Systems			100.0%		1	3.000
Butler County MRDD	5.6%	6.9%	65.3%	22.2%	72	3.042
Clovernook Center for the Blind				100.0%	2	4.000
Goodwill - Miami Valley			12.5%	87.5%	8	3.875
Goodwill - Ohio Valley	11.1%	11.1%	77.8%		9	2.667
Inclusive Solutions		6.7%	33.3%	60.0%	15	3.533
Inclusive Solutions and Visionaries & Voices				100.0%	1	4.000
Jewish Vocational	5.6%	11.1%	38.9%	44.4%	18	3.222
Quest for Independence			75.0%	25.0%	4	3.250
Senior Independence Adult Day Care				100.0%	2	4.000
Visionaries & Voices			66.7%	33.3%	6	3.333

All Clients - Butler County Board of MRDD

**10a. Level of satisfaction with speech therapy**

	Somewhat Satisfied	Very Satisfied	Total	Average
All Respondents	66.7%	33.3%	3	3.333
Butler County MRDD	66.7%	33.3%	3	3.333

All Clients - Butler County Board of MRDD

**10b. Level of satisfaction with occupation therapy**

	Somewhat Satisfied	Very Satisfied	Total	Average
All Respondents	25.0%	75.0%	8	3.750
Butler County MRDD	28.6%	71.4%	7	3.714
Clovernook Center for the Blind		100.0%	1	4.000

All Clients - Butler County Board of MRDD

**10c. Level of satisfaction with behavioral support**

	Somewhat Dissatisfied	Somewhat Satisfied	Very Satisfied	Total	Average
All Respondents	9.1%	27.3%	63.6%	11	3.545
Butler County MRDD	14.3%	28.6%	57.1%	7	3.429
Jewish Vocational		100.0%		1	3.000

All Clients - Butler County Board of MRDD

**10d. Level of satisfaction with counseling**

	Somewhat Satisfied	Very Satisfied	Total	Average
All Respondents	10.0%	90.0%	10	3.900
Butler County MRDD	16.7%	83.3%	6	3.833
Senior Independence Adult Day Care		100.0%	1	4.000

All Clients - Butler County Board of MRDD

**10e. Level of satisfaction with STEP**

	Somewhat Satisfied	Very Satisfied	Total	Average
All Respondents	20.0%	80.0%	5	3.800
Butler County MRDD	25.0%	75.0%	4	3.750

All Clients - Butler County Board of MRDD

**10f. Level of satisfaction with nursing**

	Somewhat Satisfied	Very Satisfied	Total	Average
All Respondents	37.5%	62.5%	8	3.625
Butler County MRDD	50.0%	50.0%	6	3.500

All Clients - Butler County Board of MRDD

**14. Would you recommend this provider to a family member or friend?**

	No	Yes	Total	Average
All Respondents	5.1%	94.9%	137	0.949
Butler County MRDD	4.2%	95.8%	71	0.958
Clovernook Center for the Blind		100.0%	2	1.000
Goodwill - Miami Valley		100.0%	7	1.000
Goodwill - Ohio Valley	10.0%	90.0%	10	0.900
Inclusive Solutions		100.0%	13	1.000
Inclusive Solutions and Visionaries & Voices		100.0%	1	1.000
Jewish Vocational	16.7%	83.3%	18	0.833
Quest for Independence		100.0%	4	1.000
Senior Independence Adult Day Care		100.0%	2	1.000
Visionaries & Voices		100.0%	6	1.000

All Clients - Butler County Board of MRDD